

RESEARCH WORK&DEVELOPMENT WANG YA(DIANA)

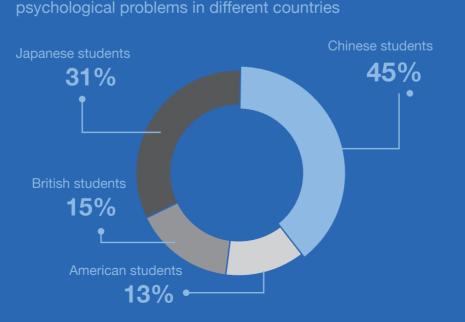
THE PROBLEM

According to the survey about psychological problems from Yale University, 45% of Chinese students studying abroad express they have the psychological problems.

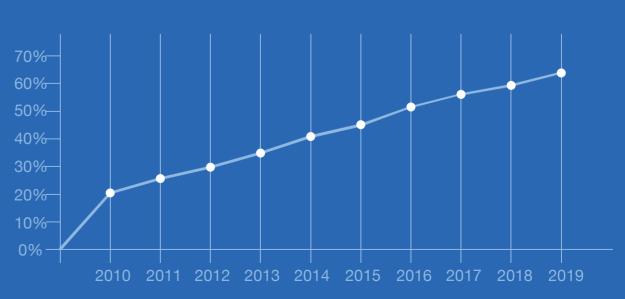
As a young student studying abroad and being away from your family, friends and loved ones, it can often be a daunting experience. Everything you encounter is slightly different and the culture can often seem strange and confusing at times. This is particularly apparent amongst the communities of Chinese students who have travelled 1000⁹ of miles from their homes to study in UK universities.

Recent research has highlighted that these students can often suffer from a whole variety of psychological problems and barriers. And it is something that is on the increase year on year. The question is how can we further understand, help and support these students through their course of study?

The rate of international students who have



The rate of Chinese students studying abroad who have psychological problems from 2010 to 2019



THE INSIGNT

The 487Zero project is a response to the above problem. We have been asking Chinese students across the UCLAN campus, here in Preston, to think about and choose a number of personal possessions, ones that may hold a significant or particular meaning to them.

We then invited these students to collect and document these items through photography, and to share the meanings behind each object. By using the Dropbox Paper digital platform to collate and share them, we were able to create an inclusive community.

The subsequent 487zero exhibition, is the resulting culmination of this project. It is aim to expose the problems, share the experience, and strengthen future friendships that currently exist within the Chinese student community across the UCLAN Preston campus and hopefully beyond.

This is not the end, but the beginning.







 $\mathsf{Backpack} - \mathtt{\texttt{£15 GBP}}$

 $\mathsf{Fleece}-\mathbf{eig}\,\mathbf{GBP}$



The Fanny Pack — £15 GBP

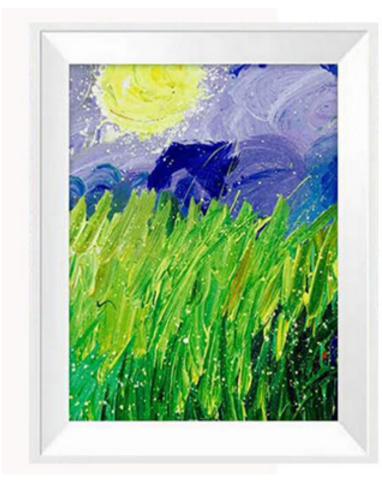




Warm and Dry Set — £60 ${\tt GBP}$

Hat, Socks, Gloves — £7 GBP

Winter Jacket — £25 GBP























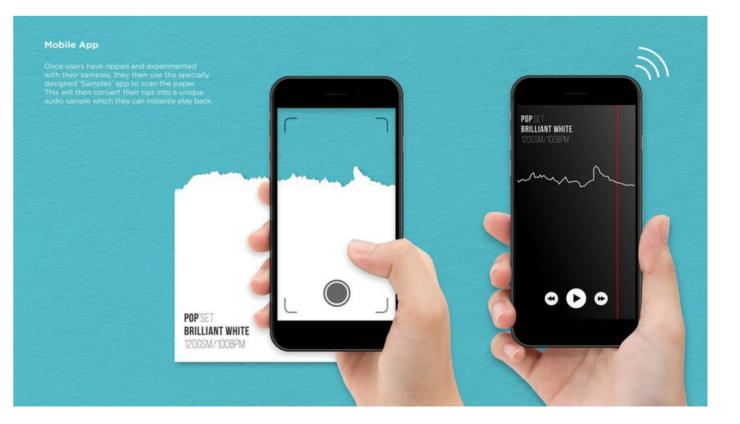


Mailer

Music artists and Sony customers will receive a 'Samples' mailer which must be torn to be opened.

The mailer is made up of a range of carefully selected 7x7 inch paper samples, showcasing the different properties, colours, weights and finishes of Arjowiggins papers. The artists and customers are then prompted to rip and tear the paper samples.













Despite all the content and advertising brands have targeted towards foodies, no brand has designed its consumer experience journey around them or their habits.

IDEA

DUO AmazonFresh introduces a unique ecommerce experience - especially for foodies - that showcases the wide range of products available on the platform. Foodies would be able to select whether they would like to shop by recipe or ingredient and the platform would use its smart algorithm to complete the shopping list.

MEDIA STRATEGY

- Webpage (on-line shopping) Amazon Echo (home) - Interactive displays (outdoor)





INTERACTIVE DISPLAYS

Bring DUO AmazonFresh to people on their way home. Interactive billboards where people can choose between a selection of recipes. They can get ingredients directly delivered by the time they get home.

EXECUTION

Interactive billboards show a selection of 10 dishes. People can go through the list and decide what is more appealing to them. Once they choose, they will be able to buy full list of ingredients by scanning the code with Amazon App.

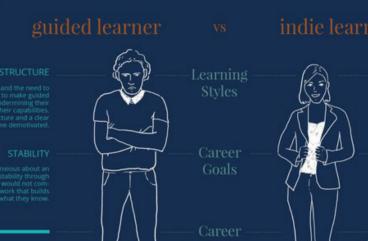


DUQ by amazonfresh



Challenge

In 2027 people often change roles, balance multiple jobs or work for themselves. They must deal with work insecurity and constantly adapt to changing technology. Regular upskilling is required by this transitional workforce of both young and established professionals.



THE PROBLEM

A 2015 study conducted by the Alzheimer's Society, revealed that there are currently 850,000 cases of dementia in the UK, with numbers set to rise above 1 Million by 2025, 225,000 people will develop dementia in the coming year. For perspective, that's 1 new case of dementia every 3 minutes.

Despite these worrying figures, the UK invests a mere 5% of its total health budget on mental health conditions. Having each encountered this illness affecting someone we knew directly, dementia was athat we felt passionate about highlighting and raising understanding for.

We set about ascertaining what could be done to gain public support and awareness for the dementia community who are largely neglected, underrepresented and misunderstood by society due to the invisible nature of the illness

THE INSIGHT

We created an interactive typographic installation which seeks to engage a wider audience in the discussion. We asked members of the public to write down their fondest and most valued memories on Post-it notes and to reflect on what it might be like if those memories were taken away.

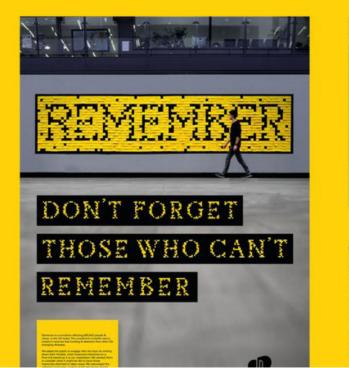
We chose the medium of note taking as it represents a ubiquitous means of everyday remembrance of tasks and memories. Participants would place their memories on the wall where they could be shared and appreciated by everyone.

On this blank canvas we noted the emergence of structure, built by users in their organic engagement with the surface. We used









Solution

A digital platform which motivates learners by showing relevant career paths. These are mapped out based on learner skills and aspiration data. Using interviews and research our team concluded there are two main learner types; guided learners and independent learners.

indie learner



THE POSTER

The poster included a photograph of our interactive touchpoint and promoted our campaign tagline "Don't forget those who can't remember" using our typeface.

Posters could be displayed as part of an initiative to raise awareness for causes supporting those with dementia and their loved ones.

The poster would be just one element of a wider campaign that aimed to give greater exposure within society, prompting people to become more mindful and engaged with the dementia community.

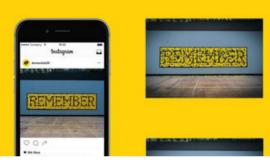
THE DIGITAL REALM

In all, we had 1,500 participants in 24 hours, many of which posted our progress on their social media accounts. These interactions evoked a greater inderstanding and helped to inspire acknowledgement of the dementia community as a part of society.

Along with the installation and typeface itself, to further represent the degradation of memory that is synonymous with the illness, we created a .gif that would be shared online.

We documented how the memories disappeared from the wall and shared our various touchpoints (poster, gif, typeface and video) online using the campaign's tag line, links and branding.

Shared on the Dementia UK Instagram feed, viewers could be directed to the to find out more about the campaign, watch the video and find the next nearest pop-up instalation for them to take part in





TAKING THE IDEA FORWARD

The installation we set up could be easily made mobile, perhaps being undertaken in other public places (shopping centres, transport hubs or even hospitals) to enable an increased awareness. By its presence, we would also generate yet more content and engagement.

The typeface we generated from our initial installation could appear in a poster alongside each installation, and could outline how it could be expanded with more participation.

An online campaign supporting these pop-up installations could spread the message and others could share typographic elements they created through their own interactions and discussions. A full font library could be generated using the same approach, thus adding to and expanding the variety of the ypeface and potentially allowing users to vote on their favourite elements to later download and use in a





HOW WE APPROACH IT:



On December 10th International Animal Rights Day, we'd like to transcend physical barriers to unite people globally as one voice against animal skinning

No matter where you live, or what language do you speak, there are two things everyone understands: pictures and pain.

This is why we're creating the Skinned Emoji pack - to help people reconcile and express their grievances towards the animal suffering

We will partner up with Google, Apple and Twitter to have this pack automatically replace regular emojis on International Animal Rights Day; sparking conversation, and giving us a global unified voice.

Insight

To start the project, I interviewed people from the target audience to find out why they weren't shopping at John Lewis. I discovered the main reason was because they were renting and living on a budget.

It has become increasingly difficult to become first time buyers. House prices are rising, especially in cities. This is causing many young adults to rent. The media are calling it 'Generation Rent'.

Problems with renting:

- Living on a budget. Less spare cash to spend on good quality furniture. Busy city workers settle for more cost effective/poor quality furniture.

- It's only a temporary home. Situations can change very quickly. Landlords can increase rent charges which cause tenants to move.

- Furniture that they buy may not fit their new apartment when they move. They'll lose money when selling it on.



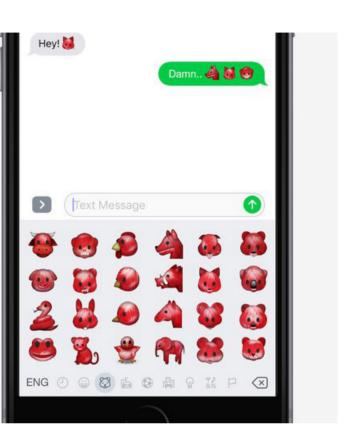


PROBLEM

As one of the world's leading hotels, Crowne Plaza does a lot of things well, however, from our research and surveys, we found out that most young professionals has never heard of or stayed in Crowne Plaza.

We find that Crowne Plaza's brand identity is old fashioned. It needs to be fresh and attractive for the next generation of business travellers. We've noticed that it doesn't exactly

INSIGHT

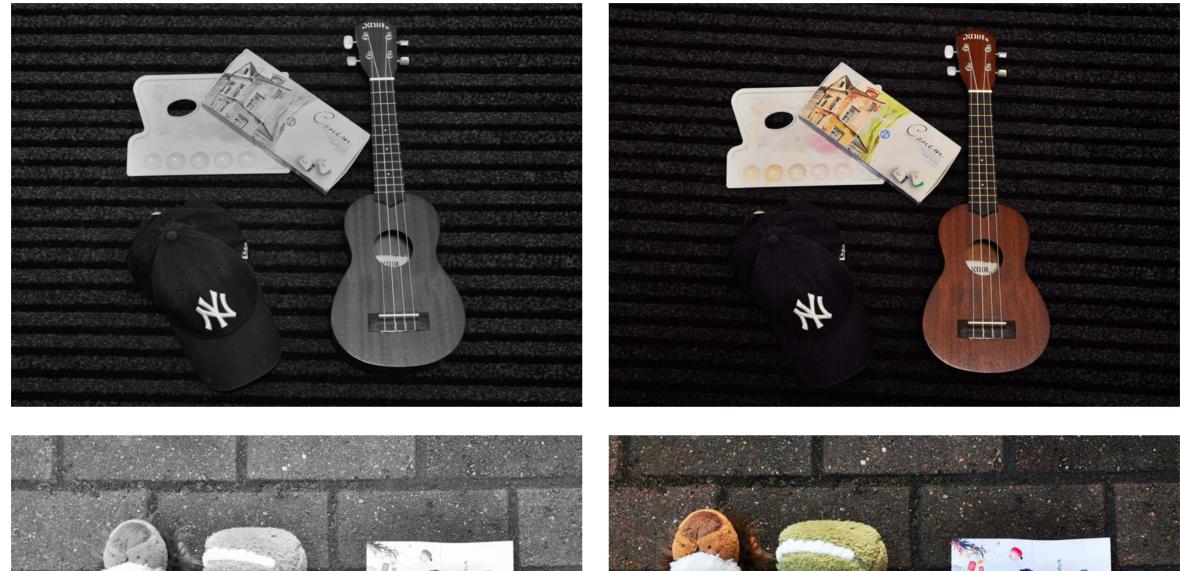


combine work, life and play together.

SOLUTION

We've delivered an identity to transform Crowne Plaza into a brand that is more flexible, unique and fun. It also allows young modern business travellers to seek fresh perspectives from the world around them.









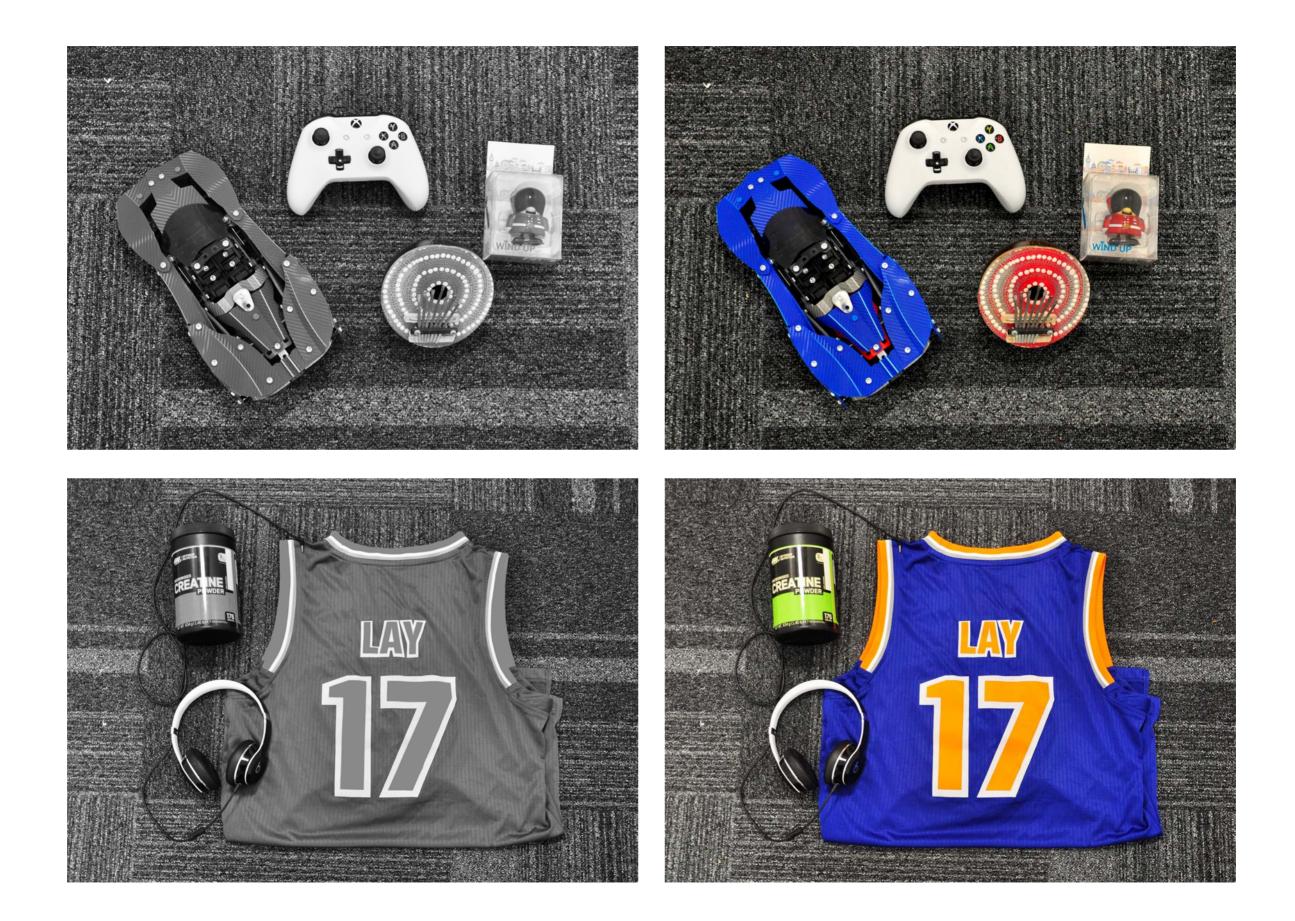


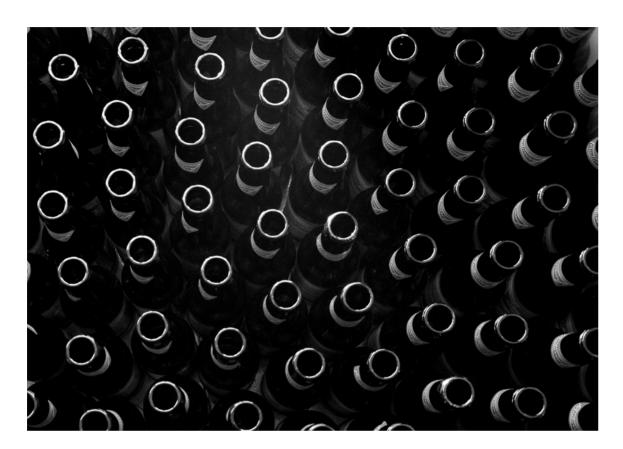








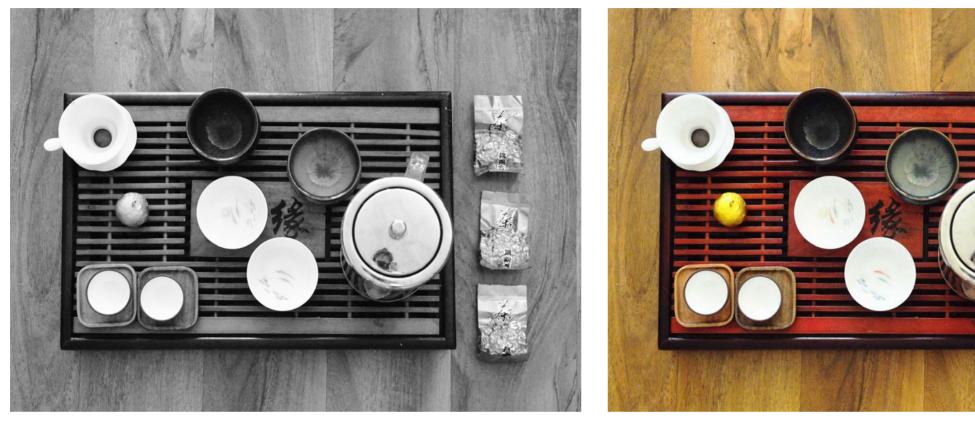










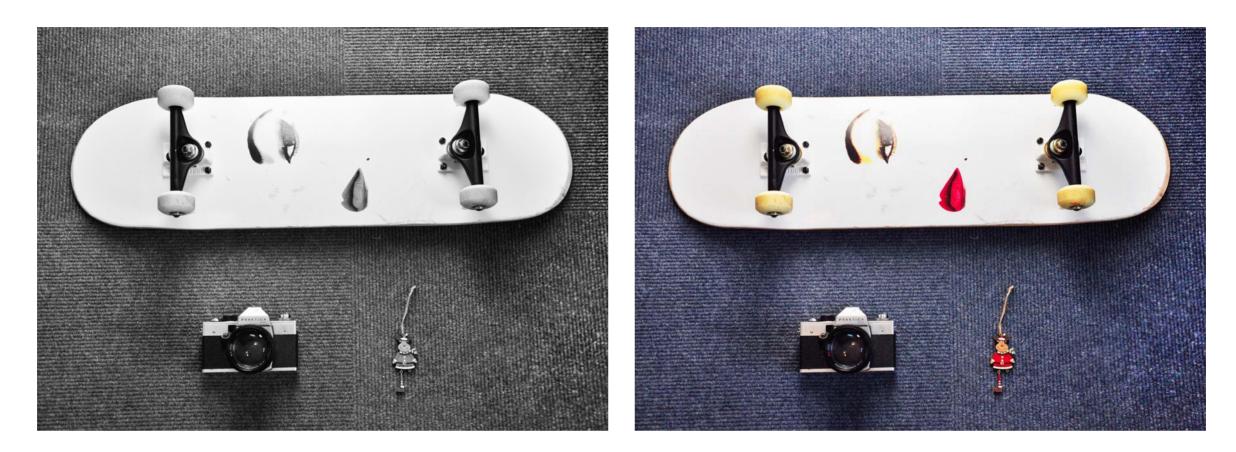






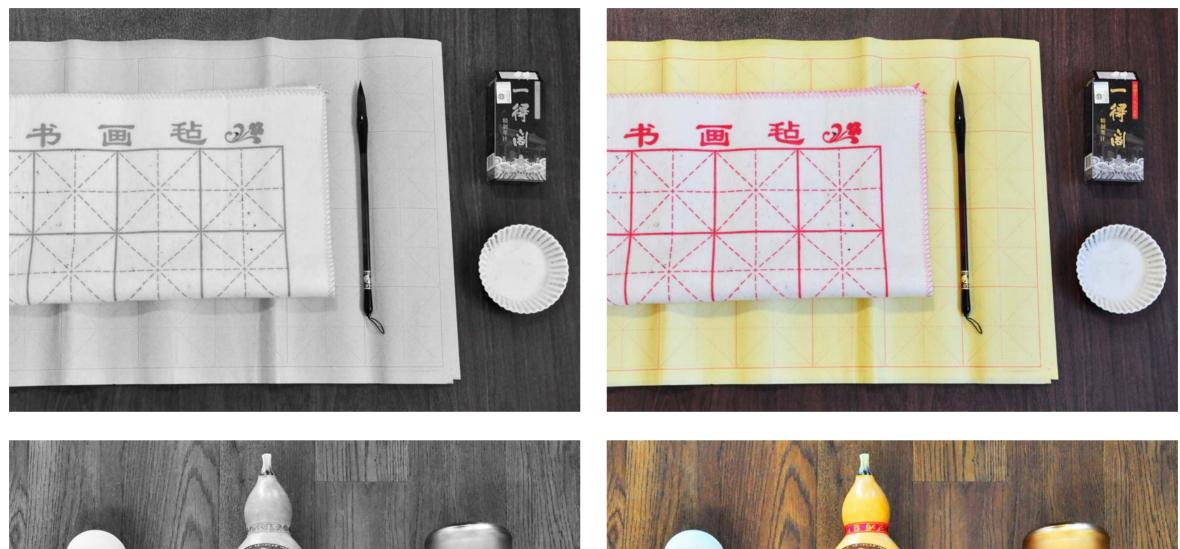






			2 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3	第十周隙 常大尽司 努力着世界 帮力通电界 帮力通电声从人 听以完一他一	10161天服然 101 1016日11010月 17 1423年3月10日11月1日 1425月11日 一部2条 東集	定谈有千百次吧 2月以前 有約千萬一條千事前數第 同方計 利約 1月 1月初 1月 1月初 1月 1月初 1月 1月 1月 1月 1月 1月 1月 1月 1月 1月 1月 1月 1月 1	REARS @	(1) 1	³⁷ 丙戌演名王梁句(弘石)《弘石)《武 思寿史名文章军凯词耀来名 《南如梁名宝 — 太阳物治化
	读有符·得形实 压有的,形实研有以真的形式	1110/10/10/10/10/10/10/10/10/10/10/10/10	1954年198日本後代之) 2月15日11月1日 2月15日11月1日 2月15日11月21日 2月15日 2月1	· 化写面的人展前 《香面前的人居美哉· · · · · · · · · · · · · · · · · · · ·	Aunto Autoria Autoria Autoria Autoria Autoria Autoria Autoria	町小村 ひろ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		人的心足很不知 4523 化得了药(1)4人的 大型的 菜-45克 前点是 -(法法演算影响 化原着 节表示	支加的基金式的复数形式 支加的基金式的 用的之前的第一个 一件是定有的方。文字化 这么无效的中学符 就不上的影响中的子 的文明子上定认入 的影子子印象 这些人们的影子子印象 这些人们的影子子印象 这些人们的影子子印象
1.2014 1.2014	Bisminika Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska Arabiska	日 山、市長1884 次 15 15 16月1日 日本 16月1日 1月日 1月日 1月日 1月日 1月日 1月日 1月日 1月日 1月日	tit 1	跟上山的人之行之 这是表现的的野野 美名里的地球位别人 有法公会的黑明的 这些计能不知道不是 不能不定 不能不定	2012,4 10 214	Antipi Lancourse	102400000 704 2 -2040993	Antiparties and and and antiparties antiparties and antiparties antipartie	rs Ba PRCBM Aprovensia Heliday Heliday Resources Resources Resources Resources Resources Resources Resources Resources Names Resources R
851	に同期第五元。 時月の第五元。 時月の第二日月二日、 日月の二日、 日月の日、 日日、 日日、 日日、 日日、 日日、 日日、 日日、 日日、 日日、	的感觉是"种居民"		ALL Project	R+RANGERIA	11-11-2 Kithts +2997. 20	11- 12- 190 As 240- Al- 11-14-14 240 240 12-14-14-14 240 240 13-13-14-14 140 240	44 535 9.2744 3.4740 3.4740 3.4740 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.47411 1.474	





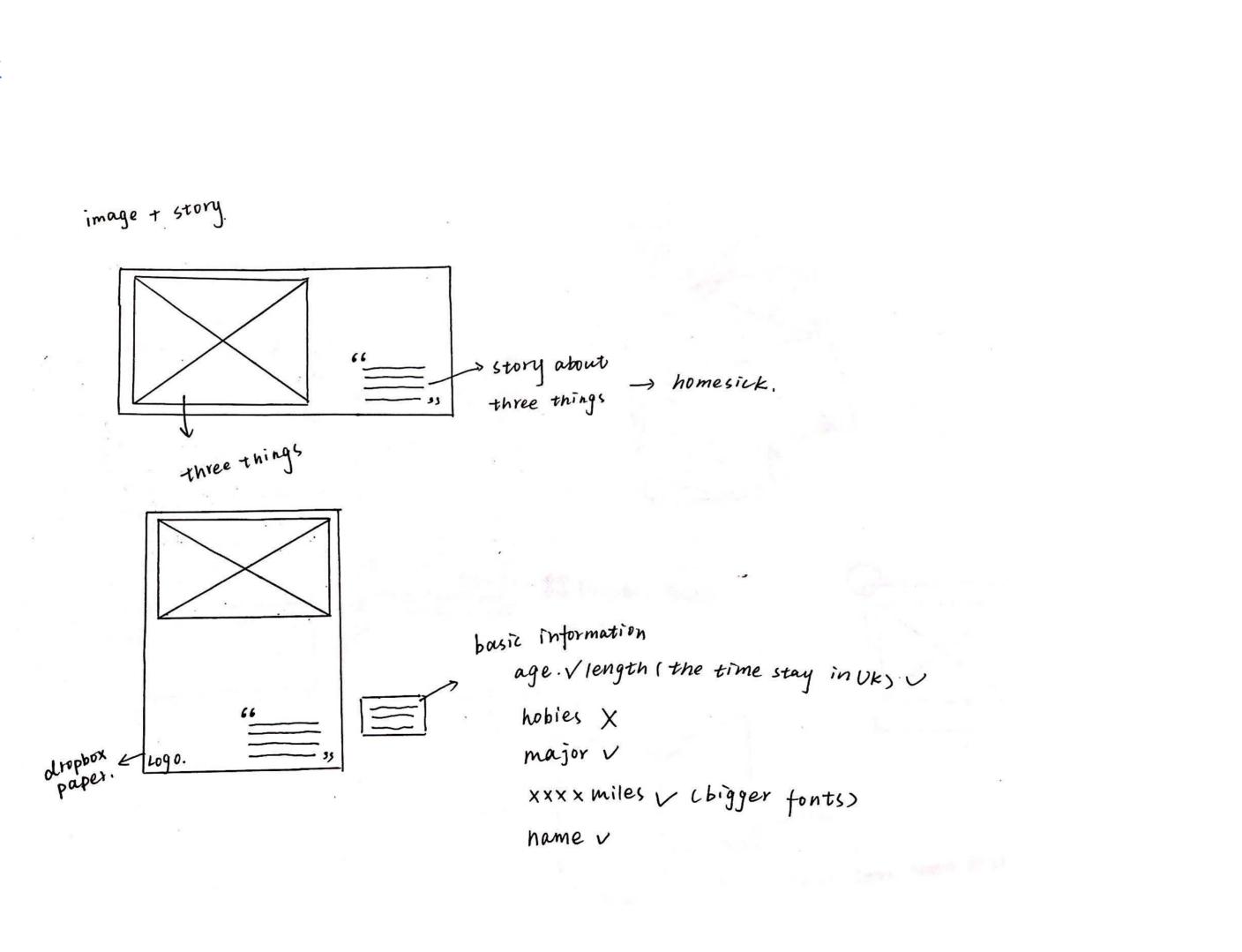


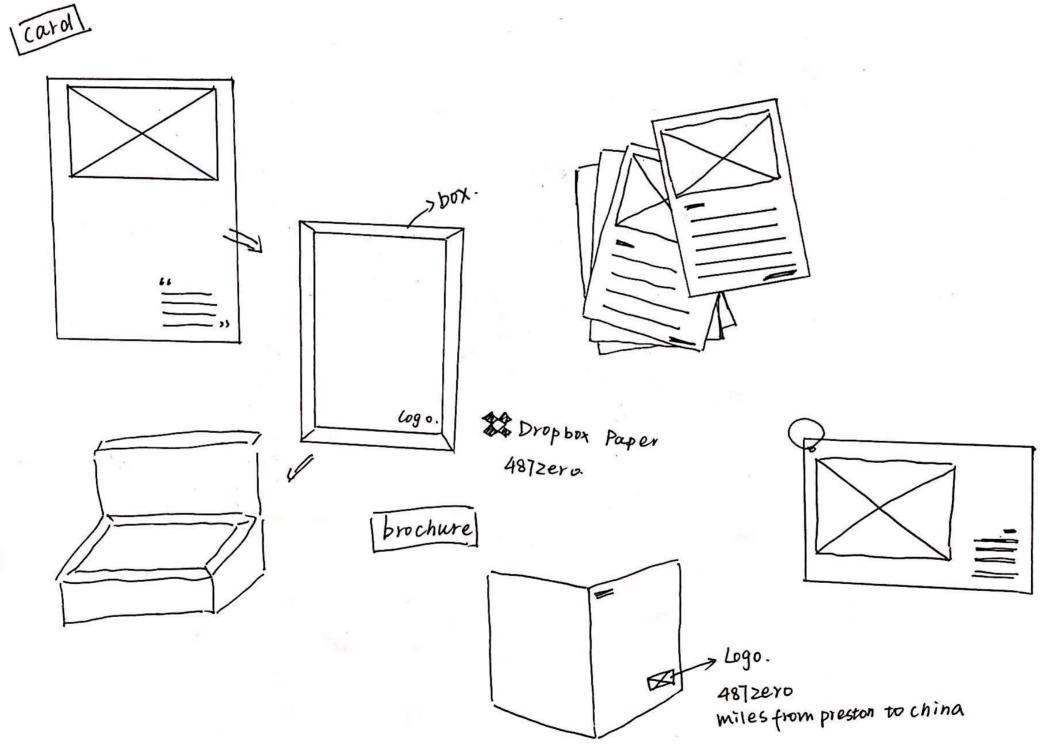




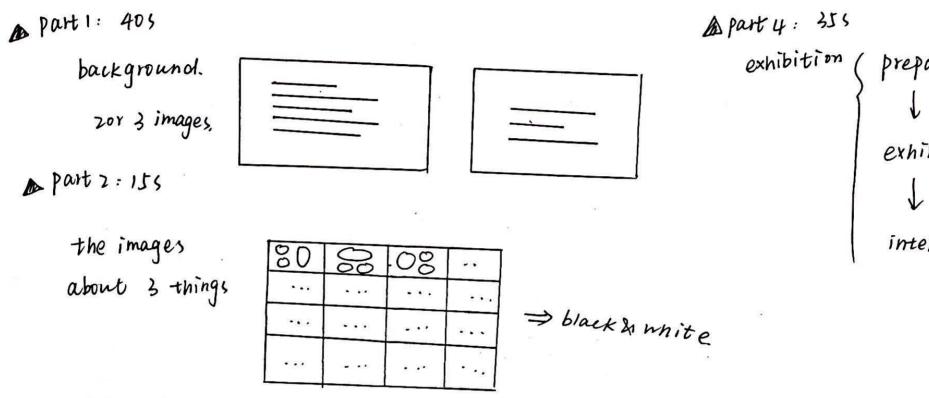


DEVELOPMENT

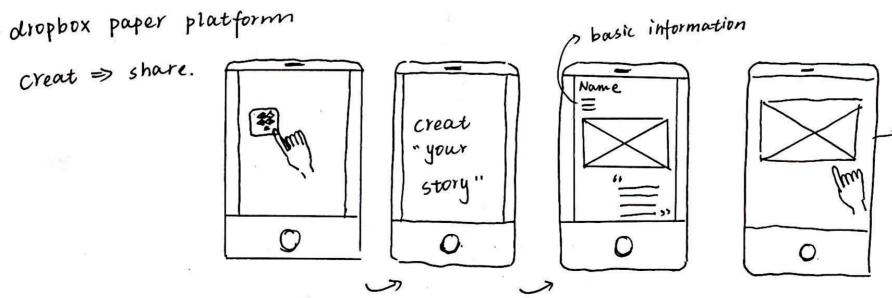




video.



▲ part 3:25s



prepare process

exhibition

, clickthe in and writeds your comme

487ZERO FLONA

"I came here with my boyfriend last year. We have visited a lots of cities, and collected all the tickets. These are the memory only belong to us."

487ZERO FLONA

"I came here with my boyfriend last year. We have visited a lots of cities, and collected all the tickets. These are the memory only belong to us."

Stopbox Paper	Age: 20 Length: 5 months Major: Adeverting	5,005 miles	😻 Dropbox Paper	Age: 20 Length: 5 n

4877ERO IRIS

"Recently, I am working on my essay from morning till night. Chewing gums help me keep awake. I always miss my parents when I feel tired especially at late night."

487ZERO EASON

"I drank these in the Chinese New Year. It was my first time spend the Chinese New Year alone in twenty years. It is really hard to describe my feeling. "

months Major: Adeverting 5,005 miles

Age: 22 Length: 15 months Major: Media Production and Technology 4,832 miles



487ZERO IRIS

"Recently, I am working on my essay from morning till night. Chewing gums help me keep awake. I always miss my parents when I feel tired especially at late night."



487ZERO EASON

"I drank these in the Chinese New Year. It was my first time spend the Chinese New Year alone in twenty years. It is really hard to describe my feeling. "



487ZERO DANNY

"These were given by my father, when I was young. No matter where I go, I always take them with me. They make me feel warm and comfortable."

Stopbox Paper

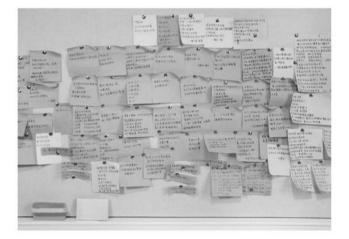
23 Length: 32 months Major: Animation 5,075 miles

Stopbox Paper

15 months Major: Media Production and Technology 4,832 miles

Stopbox Pape

Age: 21 Length: 45 months Major: Adevertising 5,005 miles



487ZERO ANNIE

"Since I came to UK, I has developed a habit of writing a sticky note everyday. When things aren't going well, these notes encourage me, educate me, tell me not to give up. Keep at it."

Stropbox Paper

Age: 22 Length: 14 months Major: Accounting and Financial Studies 5,974 miles





y Age: 21 Major: Media Production Length: 2 years





"These are the most important things for me. The dolls are given by my parents and I took them from China. The ticket is about a chinese

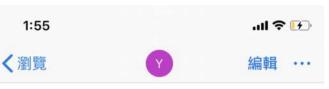


y Age: 22 Major: Media production Length: 5 months





"My skin is allergic because I am not adapted to the climate in UK. I need to take medicine and drink lots of water everyday. The lipstick must be the most important thing for me cause it

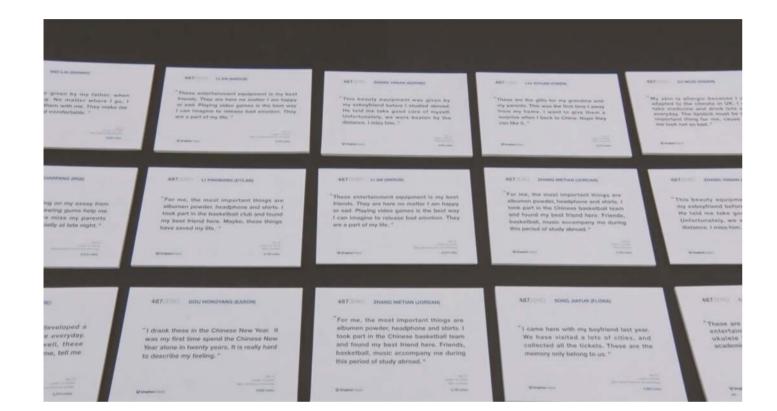


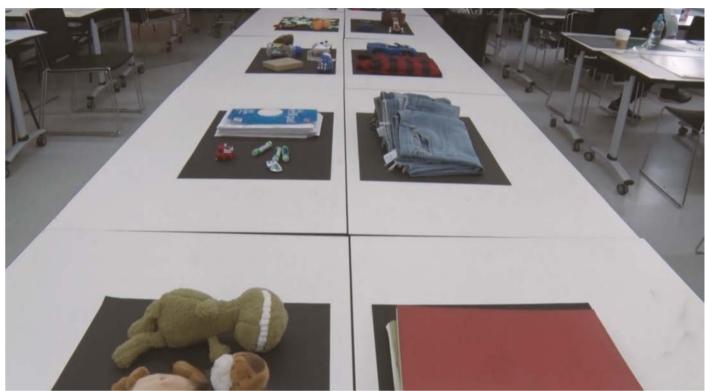
ANGUS

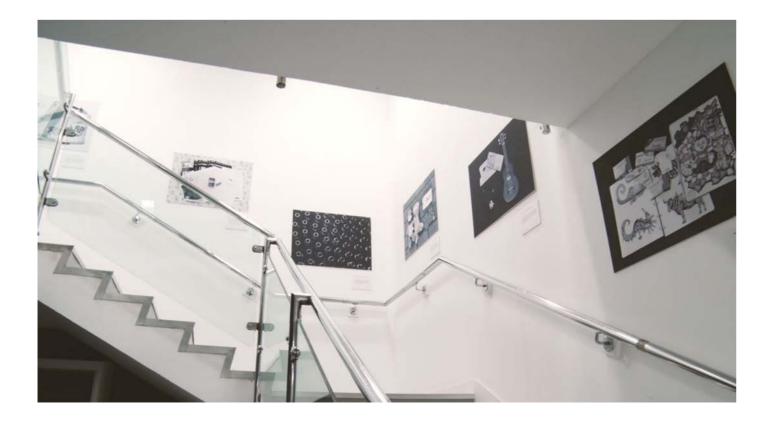
y Age: 21 Major: Media production Length: 1 year



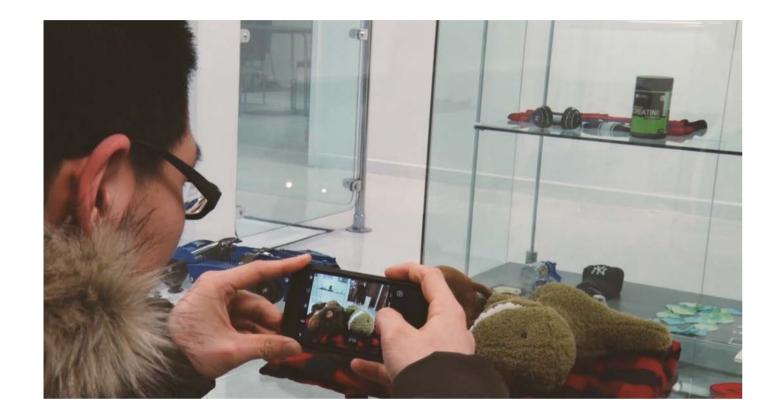
"Recently, I am working on my essay every day and night. Chewing gum can keep me awake. At dead of night, I always miss my parents when I feel















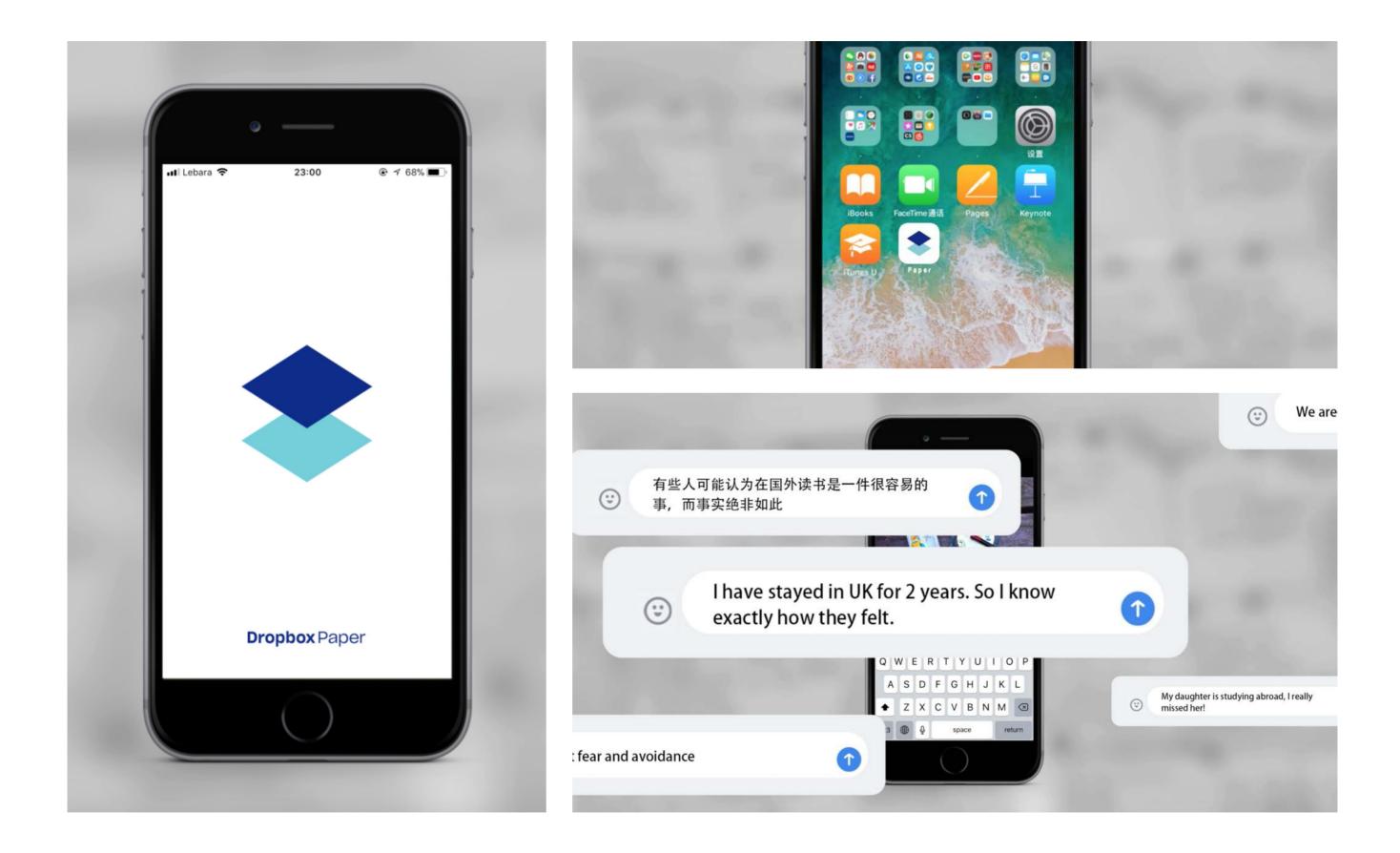


According to a recent survey about psychological problems from Yale University, 45% of Chinese students studying abroad expressed they have expereienced some psychological problems. This is increasing year on year.

As a young student studying abroad and being away from your family, friends and loved ones, it can often be a daunting experience.

The question is how can we further understand, help and support these students through their course of study?





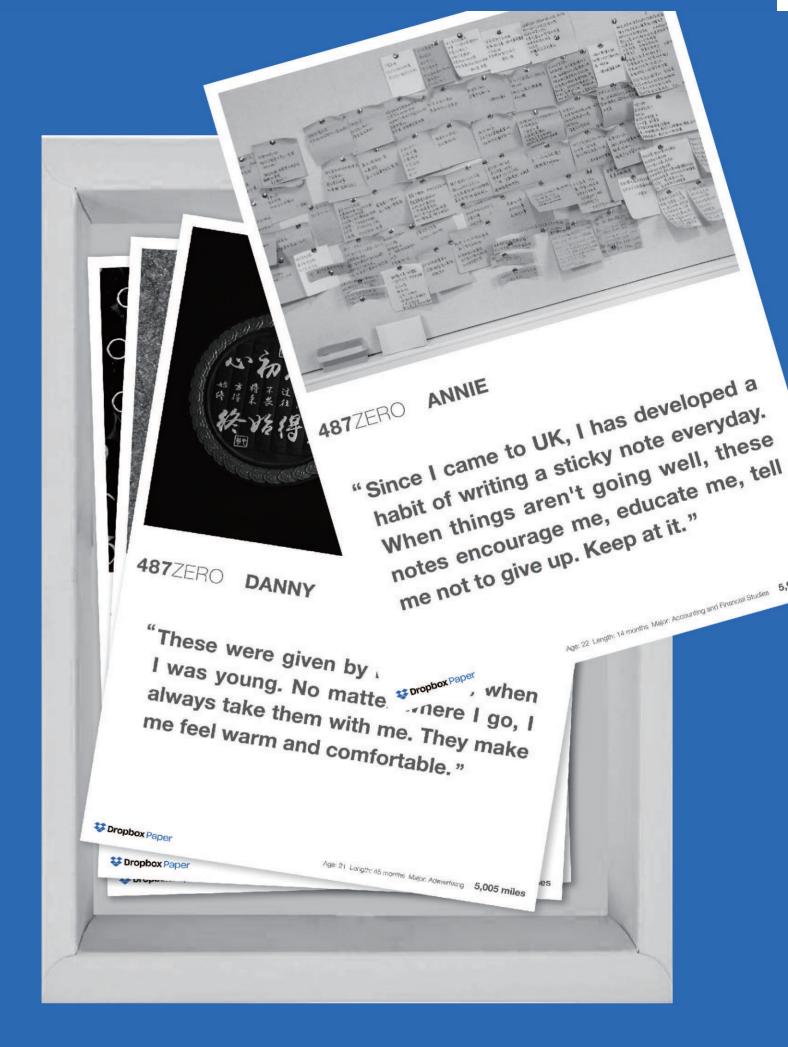
FINAL WORK



THE CARDS

To support the 487ZERO exhibition a series of post cards were created. These cards were placed in the exhibition for people to pick up, helping them share the meanings behind each object, as well as helping them make contact.

487ZERO IRIS 487ZERO EASON "I drank these in the Chinese New Year. "Recently, I am working on my essay from morning till night. Chewing gums It was my first time spend the Chinese help me keep awake. I always miss my New Year alone in twenty years. It is really hard to describe my feeling. " parents when I feel tired especially at late night." ge: 23 Length: 33 months Major Animation 5,075 miles St Dropbox Pape Stropbox Pape the Mator Media Production and Technology 4,832 miles 487ZERO SUNNY 487ZERO FLONA "I came here with my boyfriend last year. "These are the most important things for We have visited a lots of cities, and entertaining me. Drawing and playing ukulele let me calm down under big collected all the tickets. These are the academic pressure." memory only belong to us." Uropbox Pape Age 20 Langht & months Major Adeventing 5,005 miles 😻 Dropbox Pape Aga: 22 Langth: 32 months Major Graphic Design 5,005 miles



THE BROCHURE

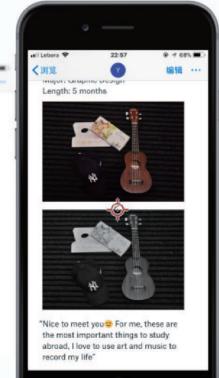
To accompany the exhibition we produced a brouchure. As we collect more and more peoples thoughts, comments and objects through Dropbox Paper we feel there is the potential to possibly create a book?

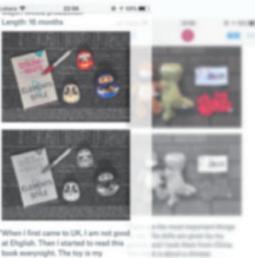




...... • 2 8 C V 6 4

avery day and night. Chawing gum can keep me awake. At dead of night, I it miss my parents when I faal





birthday present given by my beat

friend, we have been out of sight for a

487ZERO

THE DROPBOX PAPER PLATFORM

We invited these students to collect and document these items through photography, and to share the meanings behind each object. By using the Dropbox Paper digital platform to collate and share them, we were able to create an inclusive community.